

# **Reference Guide**

Adding a Cloud Conversion Store



## Adding a Cloud Conversion Store

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## Background

ShipWorks connects directly to Cloud Conversion. With one click, or on an automated schedule, your orders are downloaded from Cloud Conversion. As soon as you process a shipment, ShipWorks communicates the updated order status, shipping method and tracking information back to Cloud Conversion.

## **First Things First**

ShipWorks supports a direct integration with Cloud Conversion beginning in <u>ShipWorks 3.9.4 (and above</u>), so you may need to upgrade to the newest version in order to see these features.

The instructions below assume that you've downloaded and <u>installed</u> ShipWorks and are in the process of adding a store. It also assumes that you have a Cloud Conevrsion/Salesforce account and know your log-on credentials (username/password).

### **The Process**

#### **Enabling Connections through Salesforce**

1. Log on to your <u>Salesforce.com admin panel</u> using your Salesforce.com username and password.





2. Click your name (in the upper right-hand side) and select **Setup**.



3. Navigate to **Develop > Sites**.



## App Setup Customize Create Develop Apex Classes Apex Triggers Apex Test Execution Apex Hammer Test Results API Visualforce Components Custom Permissions Custom Metadata Types Custom Settings Email Services Lightning Components Visualforce Pages Platform Cache Stativ Resources Tools Remote Access External Data Sources External Objects

4. Click the **New** button.



Sites

What is a Site? Force.com sites enables you to create public websites and applications that are directly integrated with your Sa
Force.com sites enables you to create public websites and applications that are directly integrated with your Sa
the look and feel of your company's brand. Use sites to create public community sites to gather customer feedb
Because sites are hosted on Force.com servers, there are no data integration issues. And because sites are be or you can register your own branded domain or subdomain to redirect to your site.
Create multiple sites that appeal to different audiences and satisfy your company's various business needs. Fo
Your Force.com domain name is shipw-developer-edition.na17.force.com
Force.com Sites Terms and Conditions
Sites (shipw-developer-edition.na17.force.com)
Action Site Label A Site UDI

#### 5. Fill out the form with the following values:

lew Site		Save Cancel	
Site Label	ShipWorks	i	
Site Name	ShipWorks	1	
Site Description			
Site Contact	John Doe		
Default Web Address	http://shipw-developer	-edition.na17.force.com/ services/apexrest/CloudC	
Active	🖉 i		
Active Site Home Page	ShipWorks	<u>9</u>	
Inactive Site Home Page	InMaintenance	(Preview)	
Site Template	SiteTemplate	<b>4</b> i	
Site Robots.txt		<b>S</b>	
Site Favorite Icon		<b>S</b>	
Analytics Tracking Code		i	
URL Rewriter Class		<b>%</b> i	
Enable Feeds			
Clickjack Protection Level	Allow framing by the same origin only (recommended) <b>v</b>		

Site Label: ShipWorks

Site Name: ShipWorks

Default Web Address (suffix for textbox): services/apexrest/CloudConversion/shipworks



**Site Contact**: (Search to find the user responsible for receiving site-related communications from site visitors and salesforce.com.)

**Active**: Enable the checkbox.

**Active Site Home Page**: (Click on the search tool and find your home page. In this example, we selected ShipWorks. If you are unsure of what to choose, contact the IT person who set up your CloudConversion store.)

6. Click **Save**.

#### **Adding Cloud Conversion to ShipWorks**

1. Open ShipWorks and navigate to **Manage > Stores > Add New**.

(If you don't have a store already setup in ShipWorks, open ShipWorks and click the Logo button > Log On. This will take you to your Add Store Setup.)

2. Select **Cloud Conversion** from the drop-down menu and click **Next**.

ShipWorks Set Online Sta Configu	up <b>re</b> ShipWorks for your online store.	
Ę.	What platform do you sell on? Cloud Conversion (If you need to add more than one, it's easy to do later.)	
		Next > Cancel

3. Enter the your Salesforce.com **username** and **password** in the textboxes.



1 C	ShipWorks Setup				
salesforce	Enter the following information about your online store.				
	Username:				
L User Name	Password:				
Password	Enter the URL to the ShpWorks module. For help installing or finding the module URL, <u>clickhere.</u>				
Log in to Salesforce	Module URL:				
Remember User Name					
orgot your password?   Sign up for free.					
og in to a custom domain.					
	< Back Next > Cancel				

4. Enter your module URL information. This is the <u>default web address in the steps above</u>. Make sure it is the complete address with the services/apexrest/CloudConversion/shipworks added.

Store Setup Enter the fol	owing information about your online store.	
Enter the administr	ator username and password you use to login to	your online store:
Username:	JohnDoe@example.com	
Password:	•••••	
URL, <u>click here.</u>		ling the module
URL, <u>click here.</u> Module URL:	https://www.example.com/services/apexrest/Cl	ling the module
URL, <u>click here.</u> Module URL:	https://www.example.com/services/apexrest/Cl	ling the module
URL, <u>click here.</u> Module URL:	https://www.example.com/services/apexrest/Cl	ling the module

- 5. Once this information is entered, click **Next**.
- 6. Continue with the on-screen instructions and click **Finish**.



ShipWorks Setup					>	<			
Store Inform	nation								
Enter the	name and physica	address of your onl	ine store.						
Name		ShipWorks Setup					×		
Store name:	BigCommerce St	Contact Infor	Contact Information ShipWorks Setup						×
	(This is just how	Enter the c	ontact informa						1
Address Contact Information		Store Setup Configure how ShipWorks will work with your store.							
Company:	Big Commerce S	Website:	bigcommerce						
Street:	1 Memorial Drive	Email:	support@ship	0	ShipWorks will download orde	rs starti	ing from: 30 days ago (Edit)		
		Phone:	I	9	When a shipment is processed	d:			
City:	St. Louis				Set the online order st	atus to	Shipped	~	
State \Prov:	мо								
Postal Code:	63102								
Country:	United States								
							< Back	Next >	Cancel

7. ShipWorks will automatically begin to download your orders.

#### Still Need Help?

Please feel free to <u>reach out to one of our awesome Customer Care representatives in St. Louis</u>. We are happy to assist you.

