

ShipWorks®

User Guide

Adding a ShopSite Store (oAuth API)

Contents

Adding a ShopSite Store (OAuth API)	3
Background	3
First Things First	3
The Process	3
Obtaining the ShopSite Client ID, Secret Key, Authorization Code and Author- ization URL	3
Viewing Previously Added 3rd-Party Application Information in ShopSite	6
Adding ShopSite to ShipWorks	7
Still Need Help?	11

Adding a ShopSite Store (OAuth API)

Background

ShipWorks connects directly to your ShopSite account. With one click, or on an automated schedule, your orders are downloaded from ShopSite. As soon as you process a shipment, ShipWorks communicates the updated order status, shipping method and tracking information back to ShopSite.

This article will guide you through how to connect to your ShopSite store using the ShopSite OAuth API.

First Things First

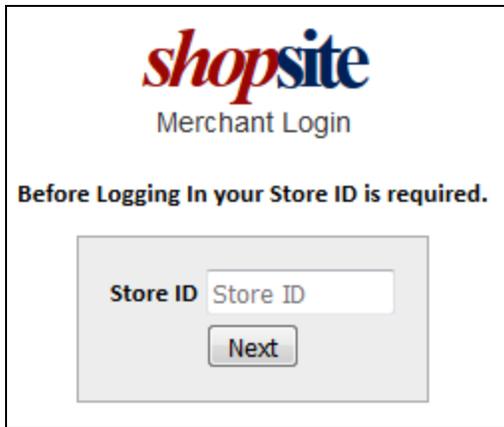
Prior to connecting ShipWorks to your ShopSite store, there are a few things you will need to have in place:

- » Please ensure that you have ShipWorks version 5.14 (or later) installed and that you have logged into ShipWorks as a user with administrator rights. You can check your version of ShipWorks by clicking on the **Help** tab and then on the **About ShipWorks** button. For assistance upgrading, [click here](#).
- » You will need to obtain your ShopSite Client ID, Secret Key, Authorization Code and Authorization URL. (instructions are below). Please have your ShopSite admin panel login information available.

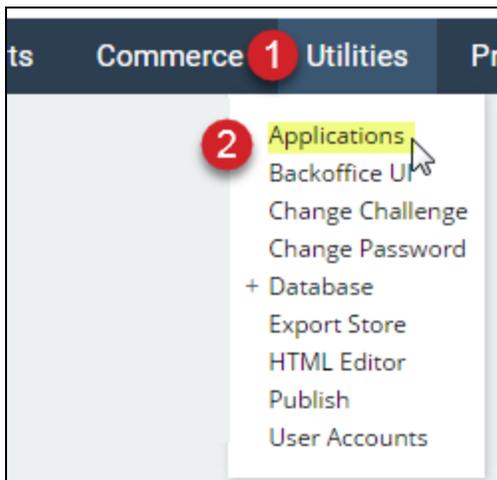
The Process

Obtaining the ShopSite Client ID, Secret Key, Authorization Code and Authorization URL

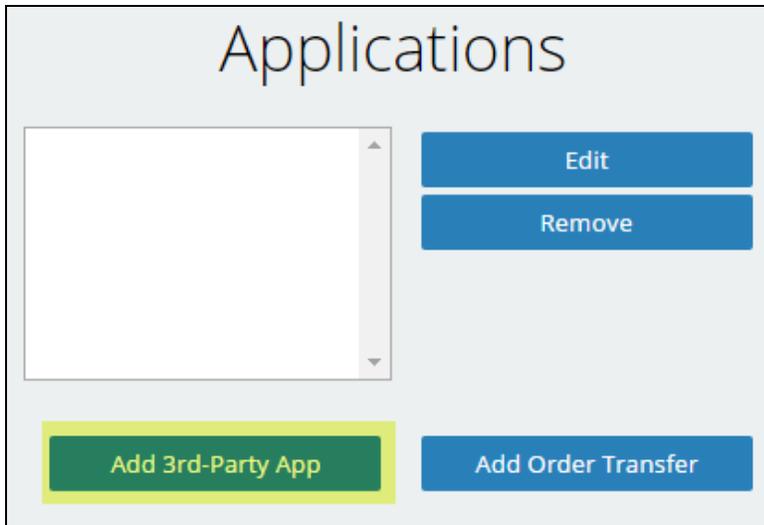
1. Log into your ShopSite Admin Console.



2. Click on the **Utilities** menu and select **Applications**.



3. Click the **Add 3rd-Party App** button.



4. Enter **ShipWorks** into the **Application Name** field. Then, check all of the boxes for **Grant Access To:**. Click **Next**.

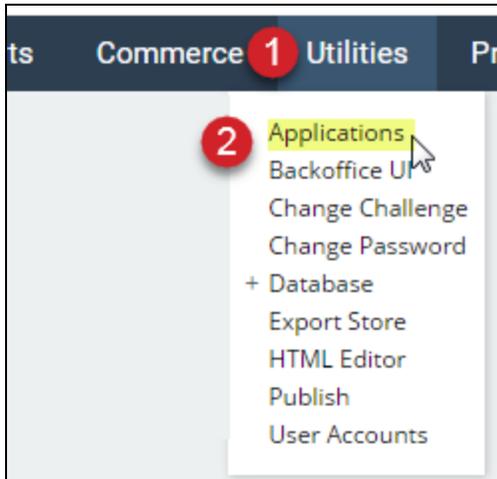
5. Your **Client ID**, **Secret Key**, **Authorization Code** and **Authorization URL** will be listed on the screen. You will need this information when adding ShopSite to ShipWorks.

When you are finished on this screen, click **Done**.

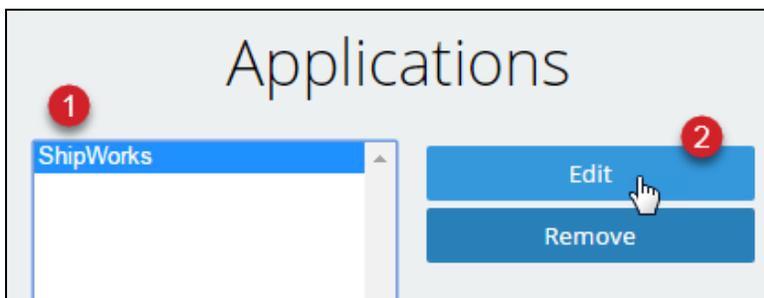
Viewing Previously Added 3rd-Party Application Information in ShopSite

If you need to view your Client ID, Secret Key, Authorization Code and Authorization URL again in ShopSite, you can get to it easily.

1. In ShopSite, click on the **Utilities** menu and select **Applications**.



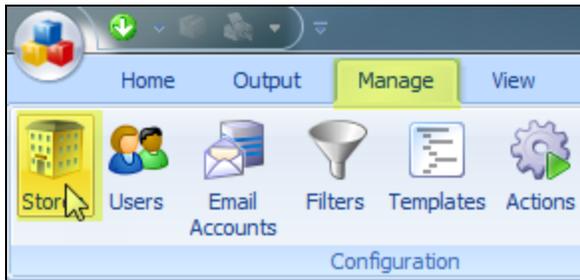
2. Select the application for which you would like to view the application information. Then, click the **Edit** button.



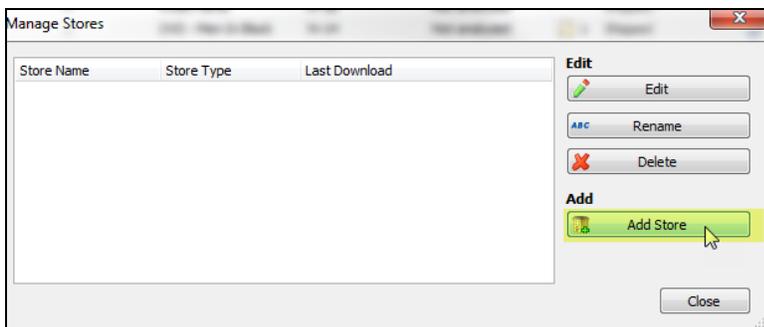
The Authorization Credentials will be displayed for you.

Adding ShopSite to ShipWorks

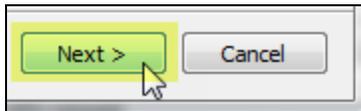
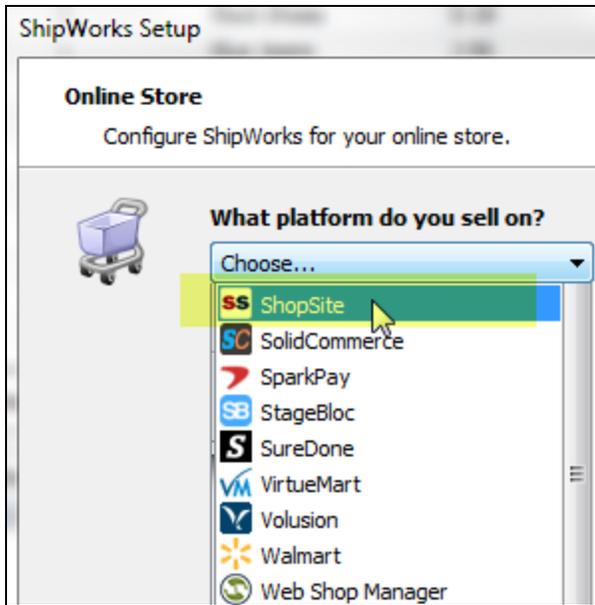
1. Launch the ShipWorks application. Then, click the **Manage** tab and then the **Stores** button.



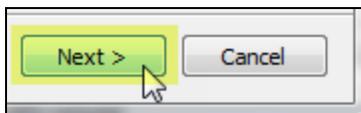
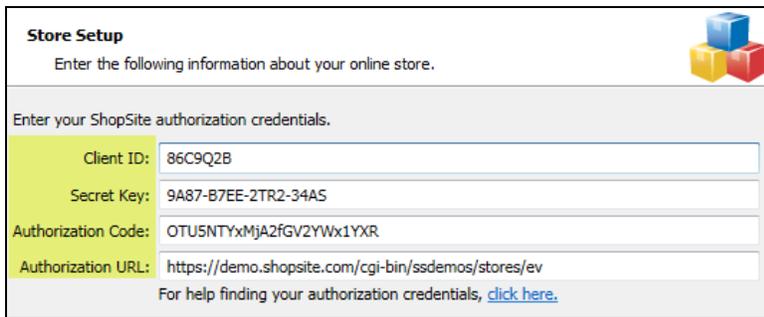
2. Click the **Add Store** button.



3. Select **ShopSite** from the **What platform do you sell on?** menu. Then, click **Next**.



4. Copy the **Client ID**, **Secret Key**, **Authorization Code** and **Authorization URL** from the **Authorization Credentials** screen in ShopSite into the corresponding fields in ShipWorks. Then, click **Next**.



5. Enter the **Store Name** and **Address** information on the **Store Information** screen and click **Next**.

ShipWorks Setup

Store Information

Enter the name and physical address of your online store.

Name

Store name:
(This is just how your store will display in ShipWorks)

Address

Company:

Street:

City:

State \ Prov:

Postal Code:

Country:

6. Enter the additional **Contact Information** and click **Next**. Note that this information is optional.

ShipWorks Setup

Contact Information

Enter the contact information for your store.

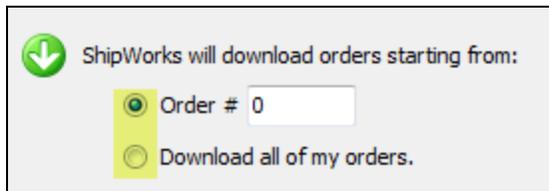
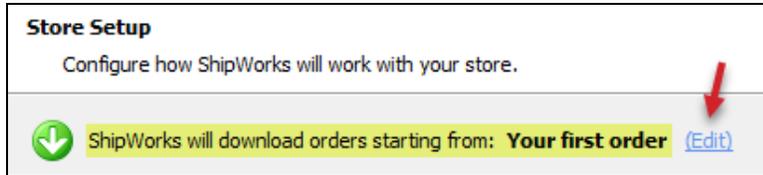
Contact Information

Website:

Email:

Phone:

7. ShipWorks will initially download all of your orders from ShopSite by default. You can modify this setting by clicking on the **Edit** link.



8. Click **Next**. ShipWorks is now connected to your ShopSite store. When you click **Finish**, ShipWorks will begin downloading your ShopSite orders automatically.

Setup Complete

ShipWorks is ready to connect to your store.

ShipWorks is ready!

Wondering what's next?

Download Orders

ShipWorks will immediately start to download your orders, and will automatically check for more every 15 minutes.

To force a download just click the 'Download' button: 

Print Shipping Labels

When you're ready to ship, select an order and click the "Ship Orders" button: 

Get Educated

Manuals can be boring, but our [Getting Started Guide](#) is worth it.

Finish

Still Need Help?

Please feel free to [reach out to one of our awesome Customer Care representatives in St. Louis](#). We are happy to assist you.