



ShipWorks[®]

Reference Guide

FedEx Carriage Value vs. Customs Value

FedEx Carriage Value vs Customs Value

Background

ShipWorks Support is sometimes asked why the Carriage Value is not reflecting the total value of the shipment on printed FedEx International labels. This article will address this question, discuss the difference between the FedEx Carriage Value vs. the actual Customs Value, and how to report the actual Carriage Value to FedEx when process FedEx International labels through ShipWorks.

First Things First

Let's take a look at the actual definitions of what Carriage Value and Customs Value are according to FedEx*. This information is taken directly from FedEx's Quick Reference page on Packaging International Shipments.

*https://www.fedex.com/us/grtt/pkg_info_intl.html

Carriage Value: The Carriage Value is the selling price or replacement cost of your shipment's contents, which is the maximum liability in connection with a shipment of that package including, but not limited to, any loss, damage, delay, misdelivery, nondelivery, misinformation, failure to provide information or misdelivery of information relating to the shipment.

Customs Value: The Customs Value is the true monetary value of your shipment. This value is used for customs clearance and may affect the transit time of your shipment. Customs Value is required for international shipments.

Let's now take a look at what the default Declared or Carriage Value is for a package shipped internationally with FedEx*. This information is taken directly from FedEx's International Terms and Conditions Page.

*<http://www.fedex.com/us/service-guide/after-you-ship/terms/express-ground-samedaycity.html>

...our liability, our maximum liability for loss, damage or delay, or any claim with regard to any shipment moving to or from the U.S. is limited to US\$100, US\$9.07 per pound or US\$20.00 per kilo, whichever is greater, unless you declare a higher value for carriage and pay a greater charge.

Q: Great, but what does all of that mean?

A: Good question. When you process an international shipment with ShipWorks and do not declare a value (Carriage Value) greater than \$100, the maximum liability of \$100 for the Carriage Value is assumed. So, in ShipWorks it looks like this:

Example: With the default Shipment Protection set as ShipWorks Insurance, the default value of \$100 for the Carriage Value is assumed. (This is true whether or not you select to insure the package with ShipWorks Insurance).

Shipment Details FedEx International First®

Service: FedEx International First®

Ship date: 12/ 1/2016

Packaging: Your Packaging

Packages: 1

Weight: 0.06 lbs

Dimensions: Enter Dimensions [Manage...](#)

5 5 5 in.

Add to weight 0.0 lbs

Insurance: ShipWorks Insurance

Insured value: \$150.00 ⓘ \$0.55 [Compare to \\$2.25](#)

ORIGIN ID: SUSA 18009527784 Shipping Manager	Ship Date: 01DEC16 ActWgt: 0.06 LB CAD: 103124553/WSX3100
Manchester, MO 63021 UNITED STATES, US	Dims: 5x5x5 IN EINVAT:
TO Kelly	(502) 555-3681
Lincoln Street	FedEx Express
Winnipeg, MB R2V1E2	(CA) 
	AWB
	X1 YWGA
TRK# 7848 3179 2437 Form 0430	PKG TYPE: CUSTOMER
INTL FIRST	
REF: Order 7 DESC1: Orange T-Shirt DESC2: DESC3: DESC4: EEI: NO EEI 30.36	
<small>These items are controlled by the U.S. Government and authorized for export only to the country of ultimate destination for use by the ultimate consignee or end-user(s) herein identified. They may not be re-exported, transferred, or otherwise disposed of, to any other country or to any person other than the authorized ultimate consignee or end-user(s), either in their original form or after being incorporated into other items, without first obtaining approval from the U.S. government or as otherwise authorized by U.S. law and regulations.</small>	
COUNTRY MFG: US CARRIAGE VALUE: 100.00 USD	SIGN: Shipping Manager T/C: S ***** D/T: S *****
<small>The Montreal or Warsaw Convention may apply and will govern and in most cases limit the liability of Federal Express for loss or delay of or damage to your shipment. Subject to the conditions of the contract on the reverse.</small>	
FEDEX AWB COPY - PLEASE PLACE IN POUCH	

Q: OK, but what if I need to cover the package for more than \$100?

A: Option 1: You could insure your package using [ShipWorks insurance](#) by checking the ShipWorks Insurance checkbox and then verify that the Insured Value is correct. Remember, the Carriage Value on the printed label will still show \$100 because the liability for the package is now covered by ShipWorks Insurance.

Option 2: You could also change the default Shipment Protection to FedEx Declared Value. Then, select this option when shipping your package, making sure that the Declared Value is entered correctly.



Shipment Details FedEx International First®

Service: FedEx International First®

Ship date: 12/ 1/2016

Packaging: Your Packaging

Packages: 1

Weight: 0.06 lbs

Dimensions: Enter Dimensions [Manage...](#)

5 5 5 in.

Add to weight 0.0 lbs

Protection: FedEx Declared Value

Declared value: \$150.00 [\(Learn how to save \\$1.70\)](#)

ORIGIN ID:SUSA 18009527784
Shipping Manager

Ship Date: 01DEC16
ActWgt: 0.06 LB
CAD: 103124553/W5X13100

Manchester, MO 63021
UNITED STATES, US

Dims: 5x5x5 IN
EIN/VAT:

TO Kelly

(502) 555-3681

Lincoln Street



Winnipeg, MB R2V1E2

(CA)



AWB

X1 YWGA



PKG TYPE: CUSTOMER

TRK# 7848 3202 2839

Form
0430

INTL FIRST

REF: Order 7
DESC1: Orange T-Shirt
DESC2:
DESC3:
DESC4:
EEI: NO EEI 30.36

These items are controlled by the U.S. Government and authorized for export only to the country of ultimate destination for use by the ultimate consignee or end-user(s) herein identified. They may not be resold, transferred, or otherwise disposed of, to any other country or to any person other than the authorized ultimate consignee or end-user(s), either in their original form or after being incorporated into other items, without first obtaining approval from the U.S. government or as otherwise authorized by U.S. law and regulations.

COUNTRY MFG: US
CARRIAGE VALUE: 150.00 USD

SIGN: Shipping Manager
T/C: S *****
D/T: S *****

The Montreal or Warsaw Convention may apply and will govern and in most cases limit the liability of Federal Express for loss or delay of or damage to your shipment. Subject to the conditions of the contract on the reverse.

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Still Need Help?

Please feel free to [reach out to one of our awesome Customer Care representatives in St. Louis](#). We are happy to assist you.