

ShipWorks®

User Guide

Adding a Lime Light CRM Store

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Adding a Lime Light CRM Store

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Background

You can successfully connect your [Lime Light CRM](#) account with ShipWorks using the Third Party API account. Just think of your API connection as a bridge, connecting ShipWorks with your Lime Light store. You will need to find this information listed in your Lime Light account and then enter the information into ShipWorks.

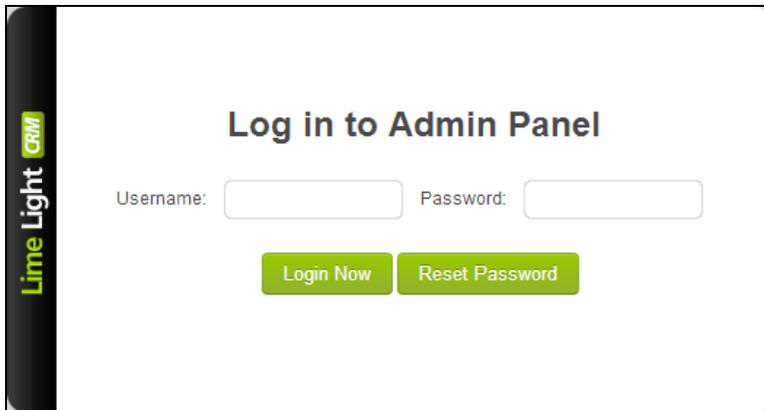
First Things First

These instructions assume that you've downloaded and installed ShipWorks and are in the process of adding a store. It also assumes that you have a Lime Light CRM account and know your log-on credentials (username/password).

The Process

Locating Your Lime Light API Credentials

1. [Log on](#) to your Lime Light CRM Admin Panel.



2. Navigate to **Admin Settings > API Accounts**.



3. Click the **Actions** drop-down menu and select **Third Party API Credentials**.



4. Under **Third Party API Accounts**, you'll find your ShipWorks credentials (username/password).

Third Party API Accounts		
Provider	Username	Password
RedCloud (EOC Provider) Credentials		
Next Step P&I Credentials		
ShipWorks Credentials	shw123456789	shw987654321

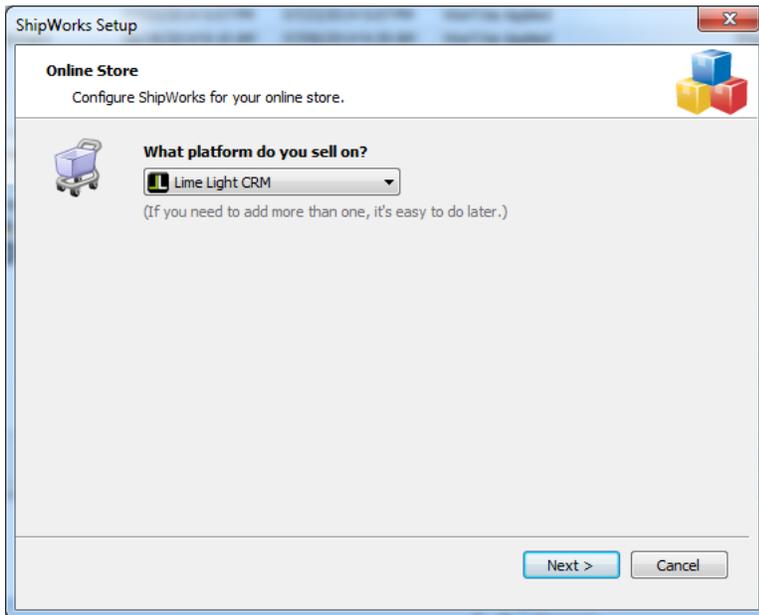
You are now ready to enter this information into ShipWorks.

Adding LimeLight to ShipWorks

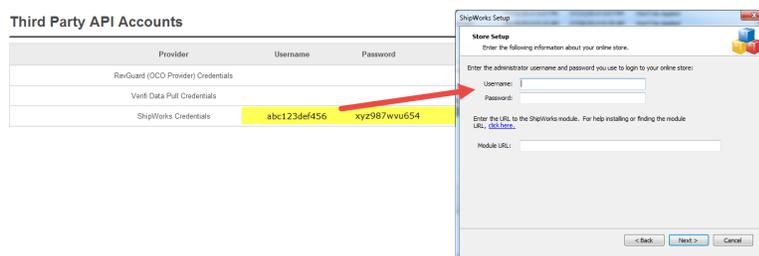
1. Open ShipWorks and navigate to **Manage > Stores > Add New**.

(If you don't have a store already setup in ShipWorks, open ShipWorks and click the Logo button > Log On. This will take you to your Add Store Setup.)

2. Select **Lime Light CRM** from the drop-down menu and click **Next**.

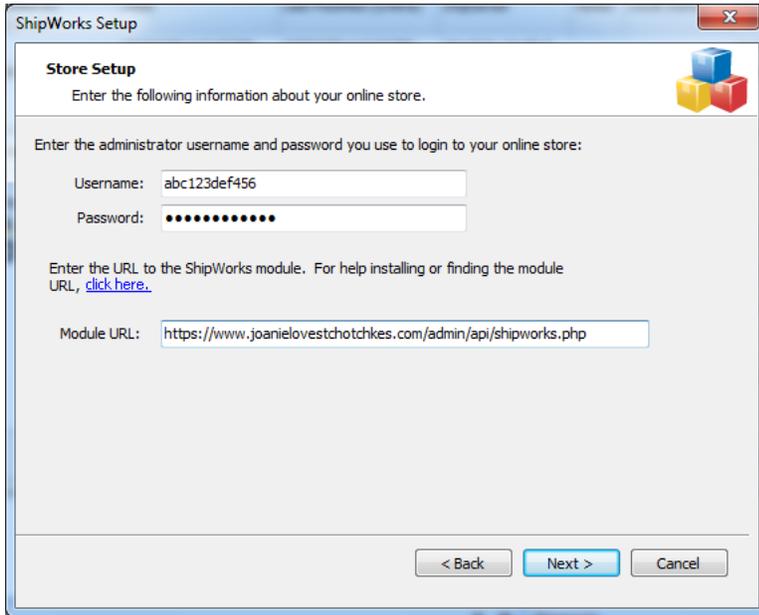


3. Copy and paste the credentials from your Lime Light screen into the username / password fields.



4. In the **Module URL** field, your Lime Light CRM url followed by /admin/api/shipworks.php. Once this information is entered, click **Next**.

If your Lime Light CRM store's URL was <https://www.joanielovestchotchkes.com>, your module URL would be <https://www.joanielovestchotchkes.com/admin/api/shipworks.php>.

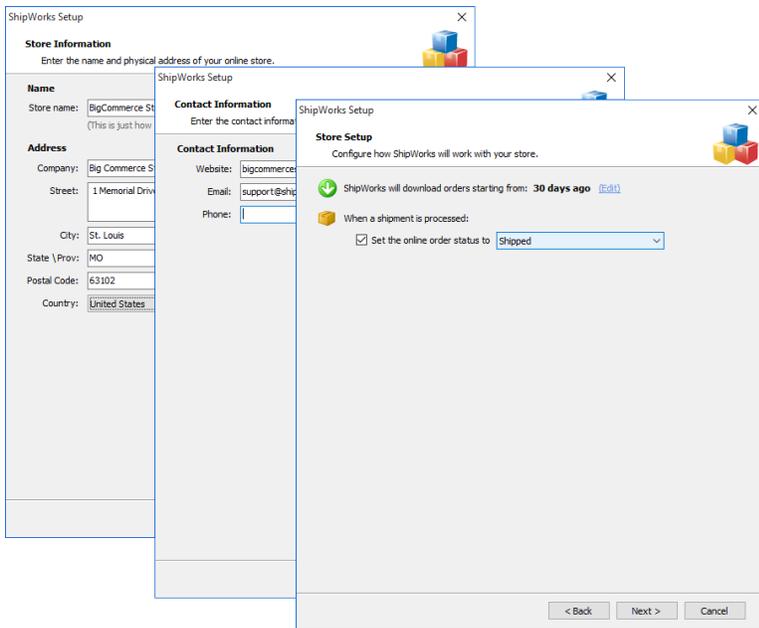


The screenshot shows the 'ShipWorks Setup' dialog box, specifically the 'Store Setup' step. The window title is 'ShipWorks Setup'. Below the title bar, there is a 'Store Setup' section with a sub-header 'Store Setup' and a description 'Enter the following information about your online store.' To the right of this text is a small icon of three stacked cubes (blue, yellow, red). The main area contains the following fields and instructions:

- Instruction: 'Enter the administrator username and password you use to login to your online store:'
- Username field: 'abc123def456'
- Password field: masked with 10 black dots
- Instruction: 'Enter the URL to the ShipWorks module. For help installing or finding the module URL, [click here](#).'
- Module URL field: 'https://www.joanielovestchotchkes.com/admin/api/shipworks.php'

At the bottom of the dialog box, there are three buttons: '< Back', 'Next >', and 'Cancel'.

5. Continue with the on-screen instructions and click **Finish**.



The screenshot shows three overlapping 'ShipWorks Setup' dialog boxes, illustrating the progression through the setup steps:

- Store Information:** 'Enter the name and physical address of your online store.' Fields include Name (Store name: 'BigCommerce St'), Address (Company: 'Big Commerce S', Street: '1 Memorial Driv', City: 'St. Louis', State | Prov: 'MO', Postal Code: '63102', Country: 'United States'), Website, Email, and Phone.
- Contact Information:** 'Enter the contact information for your online store.' Fields include Website, Email, and Phone.
- Store Setup:** 'Configure how ShipWorks will work with your store.' It shows a green checkmark icon and the text 'ShipWorks will download orders starting from: 30 days ago (edit)'. Below this, there is a checkbox 'When a shipment is processed:' which is checked, and a dropdown menu set to 'Shipped'.

At the bottom of the 'Store Setup' dialog box, there are three buttons: '< Back', 'Next >', and 'Cancel'.

6. Your orders will automatically begin to download into ShipWorks.

Still Need Help?

Please feel free to [reach out to one of our awesome Customer Care representatives in St. Louis](#). We are happy to assist you.

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Click the image to download.
