

# To Insure or Not to Insure?

If the average cost to insure an item is less than what you spend replacing lost, stolen or damaged items ... then you should include insurance to mitigate the risk.

Save money on insurance rates. Save time insuring shipments and making claims. Make your shipping experience easier.

ShipWorks Insurance is 100% hassle-free. Simply select "ShipWorks Insurance" in ShipWorks for each shipment you want insured. Enjoy a streamlined experience with real-time updates on the claim status, claim messages, and document submission.

## We've Got You Covered!

	Standard Carrier	ShipWorks Insurance
Coverage Type	Declared Value Coverage Does NOT increase the amount the carriers are actually liable for	<b>INSURANCE COVERAGE</b>
The Cost	MINIMUM CHARGE \$3.00 FedEx/\$3.15 UPS Thereafter \$1.00 FedEx/\$1.05 UPS	<b>\$0.55 per \$100 Up to 82% Savings</b>
Door to Door	NOT COVERED	<b>COVERED!</b>
Carrier Negligence	NOT COVERED	<b>COVERED!</b>
Acts of God	NOT COVERED	<b>COVERED!</b>



## ShipWorks Insurance Details

- **Cut Costs:** Save up to 70% off domestic USPS Insurance rates, and most other shipping carriers.
- **Automate Insurance:** Create rules to automatically add insurance for specific products and/or amounts.
- **Coverage Limits:** \$5,000 USD per package or \$1,000 USD per package containing laptops or mobile phones.
- **Electronic Devices Covered:** laptops, 2-1 hybrid laptops, tablets, smart phones, phablets, feature phones, messaging devices, computer chips, memory devices.
- **Claim Payment Options:** Check, ACH, or PayPal
- **Wait time to file a claim:** In some cases, merchant only has to wait 15 days after the ship date to file a claim.
- **Deadline to file a claim:** Merchant has up to 120 days after the ship date to file a claim.

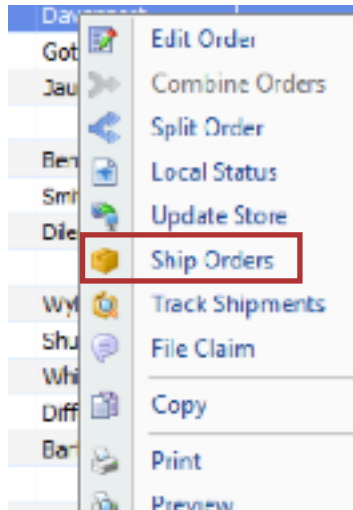
[Click here](#) for full coverage details.

# Adding ShipWorks Insurance is Simple!

## 1 Select an order(s) from your queue

<input type="checkbox"/>	1120	Amazon	George	Washington	406 Greenwood Ave
<input type="checkbox"/>	1093	Amazon	Ed	Tester	1521 Cherrywood Dr.
<input type="checkbox"/>	1091	Amazon	John	Smith	1001 Desert Senna Av
<input checked="" type="checkbox"/>	1090	Amazon	John	Doe	2417 E 14th St
<input type="checkbox"/>	1085	Amazon	Michelle	Tanner	1645 W Valencia

## 2 Right click on the order(s) & select "Ship Orders"



## 3 Scroll down to "Shipment Details" & check "ShipWorks Insurance"

A screenshot of the 'Shipment Details' form. The form includes fields for Service (Priority), Confirmation (Delivery Confirmation), Ship date (1/31/2019), Weight (0.0 lbs), Packaging (Package), Dimensions (Enter Dimensions), Memo 1, Memo 2, Memo 3, and Insurance (ShipWorks Insurance, checked). The 'ShipWorks Insurance' checkbox is highlighted with a red box. The insured value is \$20.00 for \$1.55 (Compare to \$2.30).

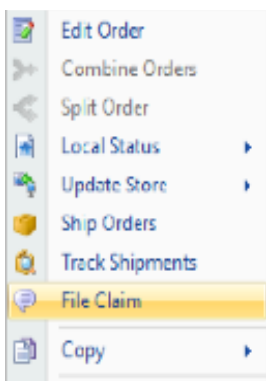
You can also create actions that automatically add ShipWorks insurance based on your custom parameters!

# Making a ShipWorks Insurance Claim is Just as Easy!

## 1 Select the order(s) from your queue

<input type="checkbox"/>	1120	Amazon	George	Washington	406 Greenwood Ave
<input type="checkbox"/>	1093	Amazon	Ed	Tester	1521 Cherrywood Dr.
<input type="checkbox"/>	1091	Amazon	John	Smith	1001 Desert Senna Av
<input checked="" type="checkbox"/>	1090	Amazon	John	Doe	2417 E 14th St
<input type="checkbox"/>	1085	Amazon	Michelle	Tanner	1645 W Valencia

## 2 Right click on the order(s) & select "File Claim"



## 3 Fill in all line items & click "Submit Claim"

A screenshot of the 'ShipWorks Insurance' claim form. The form includes a table for line items (Order #, Count, Item Name, Provider, ShipDate) and a form for claim details (Claim Type, Damage Value, Item Name, Country/State, Date Recd, Description). The 'Submit Claim' button is visible at the bottom right.

Contact us for more information or help getting started!  
800.952.7784 or support@shipworks.com

